

DAY 1

REGISTRATION & BREAKFAST

7:30 – 8:30 AM

OPENING KEYNOTE: NORTHSTAR'S VISION FOR 2026 & BEYOND

8:30 – 9:00 AM

PRODUCT EVOLUTION: WHAT'S NEW & WHAT'S COMING

9:00 – 10:00 AM

BREAK

10:00 – 10:30 AM

AI IN ACTION: PREDICTIVE TOOLS, SMART SEARCH & DATA-DRIVEN WORKFLOWS

10:30 – 11:15 AM

CLIENT IMPACT PANEL: FOOD & BEVERAGE INNOVATION IN ACTION

11:15 AM – 12:00 PM

GROUP PHOTO

12:00 – 12:15 PM

LUNCH

12:15 – 1:00 PM

SPOTLIGHT: GLOBALPAY

1:00 – 1:20 PM

ACCOUNTING & FINANCE AUTOMATION

1:20 – 2:05 PM

SPOTLIGHT: EDENRED

2:05 – 2:15 PM

UNIFIED OPERATIONS: CONNECTING DEPARTMENTS WITH MOBILE TOOLS

2:15 – 3:00 PM

BREAK

3:00 – 3:30 PM

NEXT-GEN MEMBER EXPERIENCE: APP, COMMUNICATION, CRM & ENGAGEMENT

3:30 – 4:15 PM

MAXIMIZING YOUR DIGITAL FRONT DOOR: WEBSITE STRATEGY

4:15 – 5:00 PM

EVENING ACTIVITY: YOU'LL WANT TO BE THERE

5:15 – 7:00 PM

DAY 2

BREAKFAST

8:00 – 9:00 AM

CONCURRENT SESSIONS

9:00 - 10:00 AM

NEXT-GEN FINANCIAL TOOLS: AR, GL, BUDGETING & AUTOMATION (FINANCE TRACK)

TEE SHEET & RETAIL OPTIMIZATION (GOLF TRACK)

WORK ORDERS & PROPERTY BILLING (POA TRACK)

BREAK

10:00 – 10:30 AM

CONCURRENT SESSIONS

10:30 - 11:15 AM

NS ANALYTICS & REPORTING: CUSTOM DASHBOARDS & KPI TRACKING (IT / FINANCE TRACK)

ATHLETICS SCHEDULING & REPORTING (GOLF / SPORTS / FITNESS TRACK)

VIOLATIONS & COMPLIANCE (POA TRACK)

PREDICTIVE INTELLIGENCE: FROM DATA TO ACTION ACROSS DEPARTMENTS

11:15 AM – 12:00 PM

LUNCH

12:00 – 1:00 PM

CONCURRENT SESSIONS

1:00 - 1:45 PM

DATA GOVERNANCE & CLOUD STRATEGY: SECURITY, COMPLIANCE & EFFICIENCY (IT TRACK)

SPA OPERATIONS (SPA / FITNESS TRACK)

RESIDENT ENGAGEMENT TOOLS (POA TRACK)

END-TO-END EVENT EXECUTION: SIMPLIFYING THE LIFECYCLE WITH TECHNOLOGY

GRAND CLOSING & PRIZE GIVEAWAYS

1:45 – 2:00 PM